

PRIVACY NOTICE

Here R & S MOTORS LTD, we take privacy seriously and will only use your personal information in the administration of the services you require.

R & S MOTORS LTD, will be what's known as the 'Controller' of the personal data you provide to us. We only collect basic personal data about you which we require to provide service to you.

Why we need it

We need to know your basic personal data in order to provide you with accident repair services. We will not collect any personal data from you we do not need to provide and oversee this service to you. The Lawful basis is for commercial purposes and legitimate interest and consent depending on information.

What we do with it

All the personal data we process is processed and stored by our staff in the UK. No 3rd parties have access to your personal data unless the law allows them to do so or in order to carry out the work on your vehicle. We have a Data Protection regime in place to oversee the effective and secure processing of your personal data. More information on this framework can be found upon request by contacting reception.

How long we keep it

We are required under UK tax law to keep your basic personal data (name, address, contact details) for a minimum of 7 years after which time it will be destroyed.

What are your rights?

If at any point you believe the information we process on you is incorrect you can request to see this information and even have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO).

Our Data Protection Representative Matthew Sealey., and you can contact him at matt@remotorssaltash.co.uk for R & S MOTORS LTD.